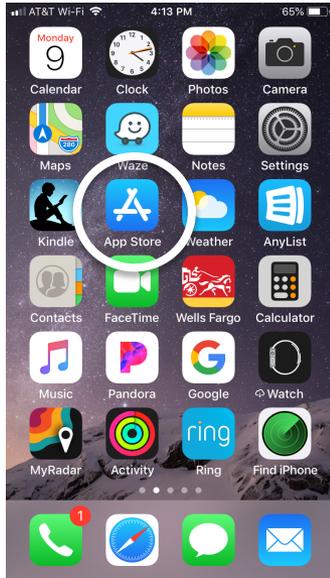
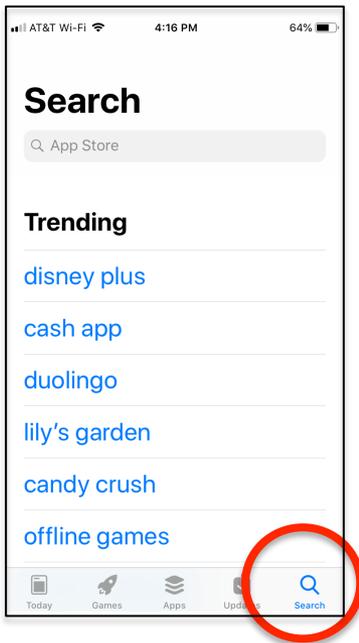


AVA - iPhone App Instructions

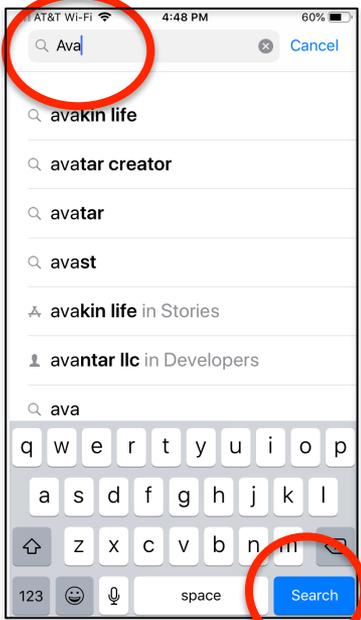
1. Downloading the App



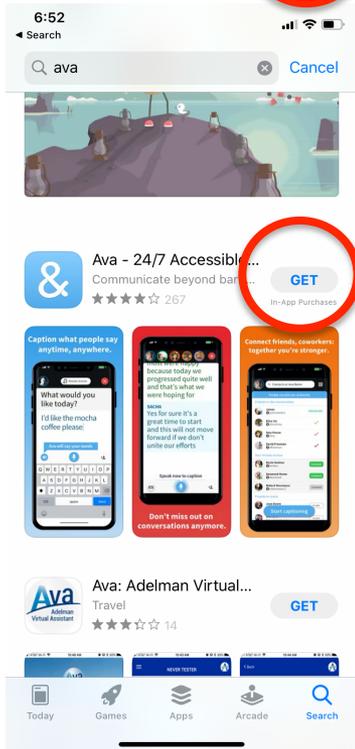
Find the [App Store](#) icon on your iPhone and tap the [App Store](#) icon. The icon is a letter “A” made by popsicle sticks!



Tap on “Search” in the lower right hand corner – the icon is a magnifying glass.



In the search window, type in “Ava” and then tap the “Search” key on the keyboard.

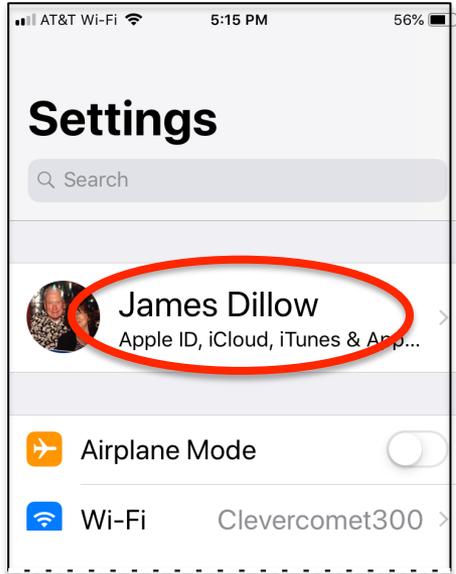


There are several apps with the name “Ava”. Scroll down until you come to the one named “Ava – 24/7 Accessible Live”

Select “Get”. Don’t worry, it is free.

Before the app will download, you have to verify your identity using your thumbprint or face recognition, depending on the type of iPhone you have. If this doesn’t work for you, you will have to enter your Apple ID and Password. See the next page for a way to find your Apple ID. If you don’t know your Apple password, you need to reset it by logging into your Apple account on your internet browser (icloud.com) and clicking on “Forgot Apple ID or Password”.

2. Finding your Apple ID

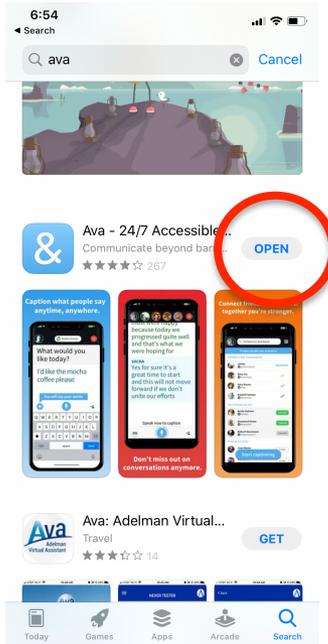


You can find your Apple ID (an email address) by going to settings and tapping your name with “Apple ID, iTunes & App...” under your name. 

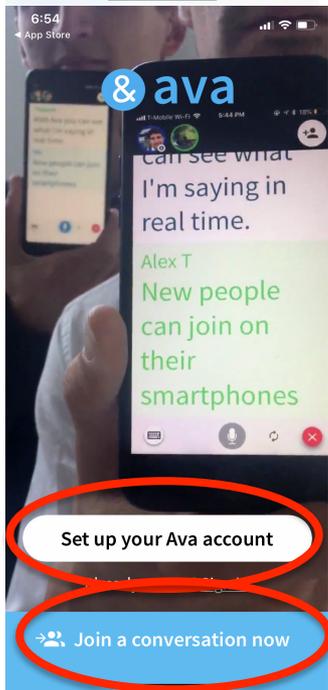


The Apple ID will be under your name.

3. Opening AVA for the first time

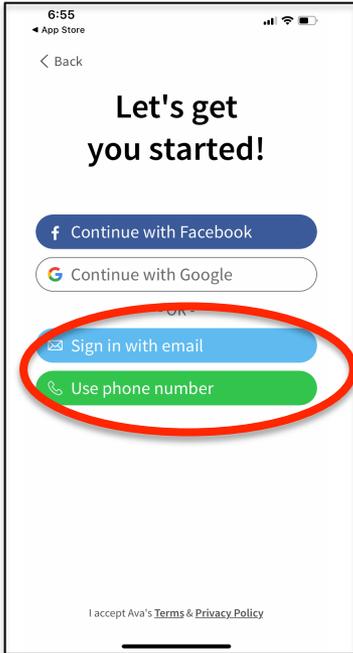


When the app is ready to be used, the download status will change to “Open”. Tap “Open” to open the app.

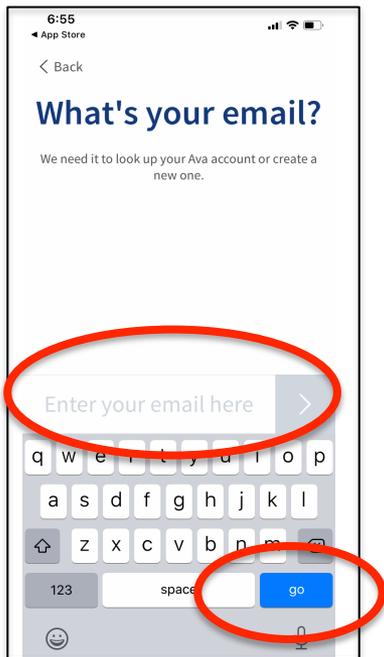


You have to set up your Ava account the first time you use Ava. If you already have an Ava account, you can start using the app from this page. In subsequent times opening the app, the app goes directly to the page where it converts the voice to text.

4. Setting up an Ava account



You can set up your account with an email address OR a phone number. If you use a phone number, use your iPhone number so that you can receive a verification text.



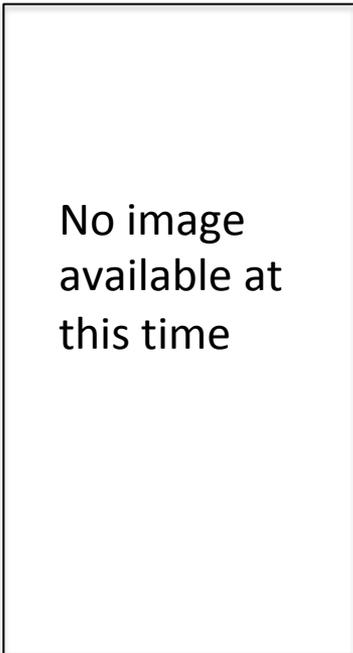
If you use your email address to set up your account, you have to enter your email address after that selection. After you enter your email address, tap "GO"

You will shortly receive a verification code by email to the account you have used in the set up.



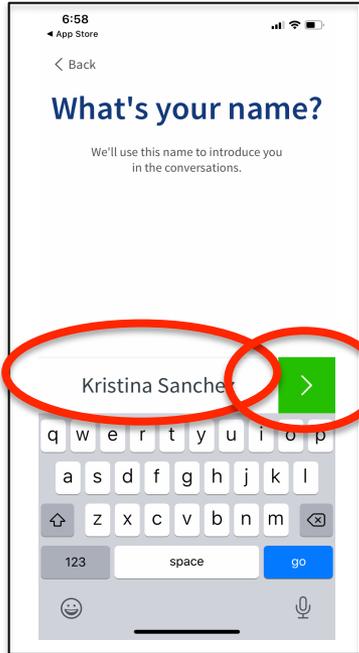
If you use your iPhone number to set up your account, you have to enter your iPhone number after that selection. After you enter your iPhone number, tap the forward arrow.

You will shortly receive a message with your verification code in your Messages on your iPhone.

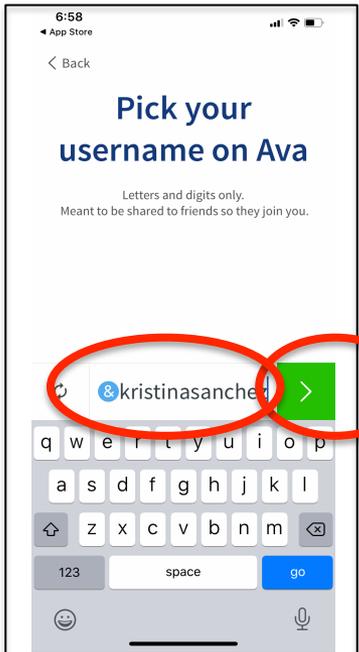


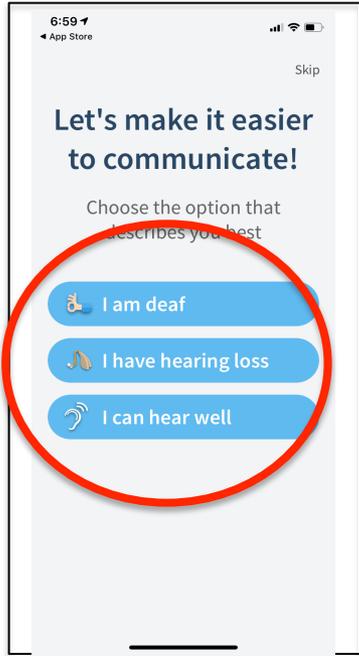
Enter the verification code you received on your email or in your message on the next screen and tap the forward arrow

Enter your name on the next screen and tap the forward arrow.

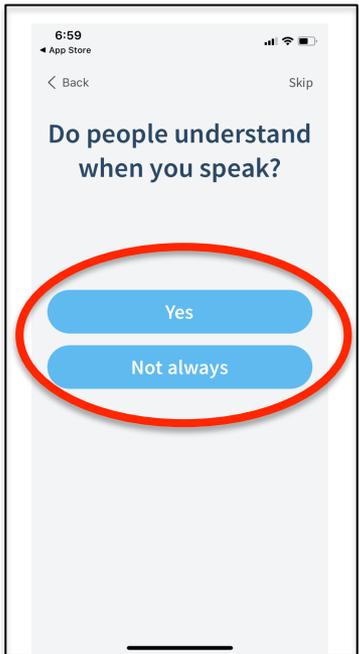


Enter your user name on the next screen and tap the forward arrow.



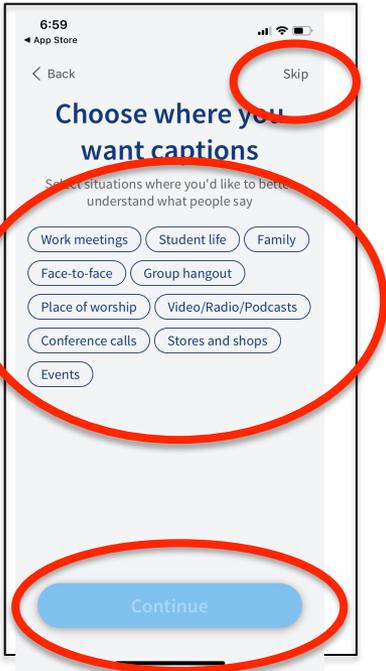


Pick your hearing capability



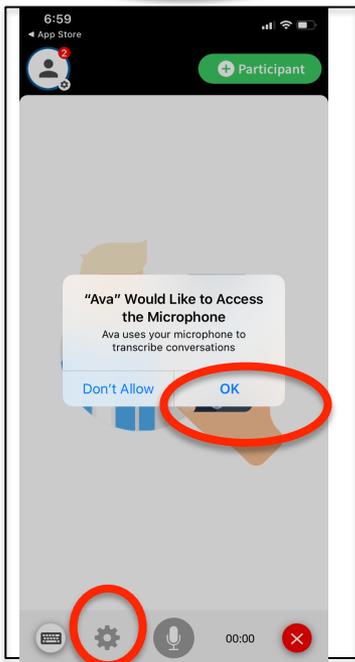
Pick you speaking capability

Choose where you want captions and click “Continue” OR skip this step by tapping “skip”

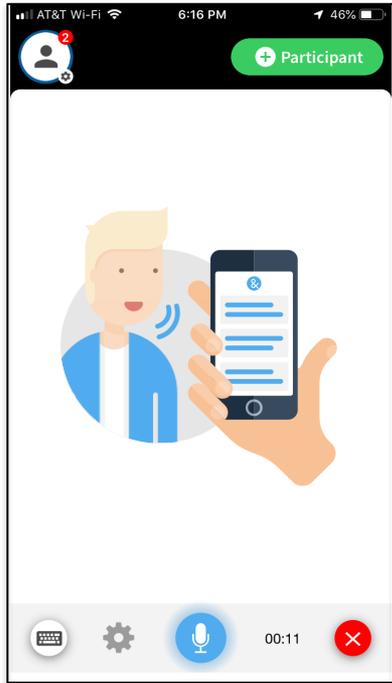


Tap OK to use the iPhone microphone.

If you use a wired microphone or a Blue Tooth microphone, tap “Don’t Allow” and set up the app to use an alternative microphone in the settings part of the app.



5. Use Ava



Start talking and watch your words appear on the screen as text.

6. Advanced Features

Instructions for advanced features are forthcoming

- Setting up multiple users where the user name is identified along with the text
- Setting up a blue tooth microphone for the speaker.

4 Advanced Features

A description of how to use advanced features of Ava is forthcoming.

5. Cost

Free

\$0

FOR OCCASIONAL USERS

- ✓ Caption any live conversation **with 5 hours free per month**
- ✓ When you join a session on Ava, captioning is unlimited
- ✓ No limits on group size or number of devices connected
- ✓ Text to speech: Ava can voice out what you type
- ✓ Save transcripts to remember your conversations

Premium

\$14.99/mo/host

FOR FREQUENT USERS

All features of Free, plus:

- 👉 Infinite captioning time (🚫 conversation timeout at 40 minutes)
- ✅ Higher caption quality (90-95%)
- 🌐 Caption & translate in 16 languages